

**FCC Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991
- CG Docket No. 02-278".**

Office of the Secretary, Federal Communications Commission

To Whom It May Concern:

I am the Human Resource Manager for Interactive Teleservices Corporation, a telemarketing firm that is headquartered in Columbus, Ohio. Many of our employees will be affected negatively if a National-Do-Not-Call Registry is put in place. When people think about telemarketers they often just think of an annoying call from a voice on the other end of the phone. I want to put a face to those voices. Behind those voices are hard working people trying to support themselves and their families. We employ over 1600 people and approximately 1100 dependent children rely on Interactive Teleservices Corporation. Over 50% of our employee parents are single parents.

Many of our employee's work in the telemarketing industry because it is difficult for them to find jobs they are suited for in any other industry. This could be because of education, a need for flexible hours, or lack of opportunities in their community. Without their job as a telemarketer many of our employees would end up on the welfare roll because of the burden on their families. We have several employees who have gotten out of the welfare roll, because of the job they have with Interactive. We do not want to force them back into this system.

Interactive Teleservices Corporation also provides a self-funded insurance plan, which attracts many employees and allows them affordable health insurance for not only themselves, but also their children without seeking outside public assistance.

We ask that you consider the faces behind the voices before making any decision regarding the National-Do-No-Call Registry.

Thank you,

Barbara Bricker
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